



Courtroom Accessibility Resource List

Prepared by: Southeast ADA Center

www.adasoutheast.org

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The **Southeast ADA Center** publishes materials intended to provide accurate information on issues and concerns related to the Americans with Disabilities Act (ADA) for information specialists, advocates, business owners, government agencies, managers, individuals with disabilities, and the general public. **Unless noted, the ADA publications included in this Resource Sheet have not yet been updated to reflect the revisions to the Department's ADA regulations that took effect on March 15, 2011.**

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Let's design all things, all the time, for everyone.

—Ronald L. Mace, 1941-1998

Former Program Director for the Center for Universal Design

June 1, 1997, *New York Times*

For Information and Questions about the Americans with Disabilities Act (ADA)

[Southeast ADA Center](#)

A Member of the ADA National Network

1-800-949-4232 (voice/TTY)

The Southeast ADA Center is one of 10 regional centers that provide accurate information on issues related to the Americans with Disabilities Act (ADA), disability, and technology access. Our purpose is to teach the public how to comply with the ADA. The Southeast ADA Center serves Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina and Tennessee. **All calls are confidential!**

www.adasoutheast.org

[ADA National Network](#)

The ADA National Network provides information, guidance and training on the Americans with Disabilities Act (ADA), tailored to meet the needs of business, government and individuals at local, regional and national levels. The ADA National Network has ten Regional Centers located throughout the United States that provide local assistance to ensure that the ADA is implemented wherever possible. The Centers are funded by the [National Institute on Disability and Rehabilitation Research \(NIDRR\) of the U.S. Department of Education](#).

www.adata.org

YOUR REGIONAL RESOURCE ON THE AMERICANS WITH DISABILITIES ACT (ADA)

1419 Mayson Street | Atlanta, GA 30324

v/tty: 1.800.949.4232 | t: 404.541.9001 | f: 404.541.9002 | e: ADAsoutheast@law.syr.edu | w: ADAsoutheast.org

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FUNDED BY THE NATIONAL INSTITUTE ON DISABILITY AND REHABILITATION RESEARCH OF THE U.S. DEPARTMENT OF EDUCATION #H133A110021

Designing Accessible Courtrooms and Facilities

[ADA Checklist for Readily Achievable Barrier Removal](#) (New England ADA Center)

The Americans with Disabilities Act (ADA) requires public accommodations (businesses and non-profit organizations) to provide goods and services to people with disabilities on an equal basis with the rest of the public. Businesses and organizations that serve the public are to remove architectural barriers when it is "readily achievable" to do so. This checklist is based on the 2010 ADA Standards for Accessible Design. It updates the original ADA Checklist for Readily Achievable Barrier Removal, which was based on the 1991 ADA Standards for Accessible Design.

www.adachecklist.org/index.html

[Justice for All: Designing Accessible Courthouses: Recommendations from the Courthouse Access Advisory Committee \[PDF\]](#) (U.S. Access Board)

This report (2006) contains recommendations of the Courthouse Access Advisory Committee for the U.S. Access Board's use in developing and disseminating guidance on accessible courthouse design under the Americans with Disabilities Act and the Architectural Barriers Act. This is not a regulation. (PDF 196 pages)

www.access-board.gov/attachments/article/432/report.pdf

[Courthouse Access Advisory Committee Courtroom Mock-Up](#) (U.S. Access Board)

Courtroom mock-ups play a key role in the planning and design of courthouses. They provide a "test-run" of courtroom designs so that problems are identified and refinements are made before construction.

www.access-board.gov/guidelines-and-standards/buildings-and-sites/120-ada-standards/background/courthouse-access/431-courthouse-mockup

[History of the Courthouse Access Advisory Committee](#) (U.S. Access Board)

The U.S. Access Board organized the Courthouse Access Advisory Committee to promote accessibility in the design of courthouses. The Committee developed design solutions and best practice recommendations for accessible courthouses. In addition, the Committee's charter (2004-2006) called for recommendations on outreach and educational strategies for disseminating this information most effectively to various audiences.

www.access-board.gov/guidelines-and-standards/buildings-and-sites/120-ada-standards/background/courthouse-access

[ADA/Section 504 Design Guide: Accessible Cells in Correction Facilities](#)

[PDF screen version](#) | [PDF print version 5 pages](#)

A publication providing guidance on preventing discrimination against inmates with mobility disabilities through the design of accessible cells in State and local correctional facilities.

www.ada.gov/accessiblecells.htm (Web version)

www.ada.gov/accessible_cells_scrn.pdf (PDF - screen version)

www.ada.gov/accessible_cells_prt.pdf (PDF – print version)

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[Equal Access: Universal Design of Your Project - A Checklist for the Universal Design of Projects \(University of Washington\)](#)

[PDF 4 pages](#)

Although this DO-IT guide was created for use by academic institutions, its principles can apply to courts and courtrooms. The goal is simply equal access; everyone who uses your resources or participates in your activities should be able to do so comfortably and efficiently.

www.washington.edu/doi/Brochures/Programs/design.html

www.washington.edu/doi/Brochures/PDF/design.pdf

[Institute for Human Centered Design](#)

The Institute for Human Centered Design (IHCD), founded in Boston in 1978 as Adaptive Environments, is an international non-governmental educational organization committed to advancing the role of design in expanding opportunity and enhancing experience for people of all ages and abilities through excellence in design. IHCD's work balances expertise in legally required accessibility with promotion of best practices in human-centered or universal design.

<http://humancentereddesign.org>

[Disability Access Symbols \(Graphic Artists Guild Foundation\)](#)

These twelve symbols of accessibility may be used to promote and publicize accessibility of places, programs and other activities for people with various disabilities. The symbols are downloadable from the web site or you may request a copy by mail on CD.

https://www.graphicartistsguild.org/tools_resources/downloadable-disability-access-symbols

Best Practices for Courtroom Accessibility

“A **best practice** is a technique or method that, through experience and research, has proven to reliably lead to a desired result.”

(Source: http://searchsoftwarequality.techtarget.com/sDefinition/0,,sid92_gci498678,00.html)

[Americans with Disabilities Act \(ADA\) Resource Guide \(National Center for State Courts\)](#)

This site offers a listing of courtroom accessibility materials available online. Topics include: General ADA Requirements, Courthouse/Courtroom Accessibility, Court-Specific Resources, Evaluations/Settlements, ADA Mediation, Facilities Design, Web Site Design and Emergency Preparedness. These materials may not have been updated to reflect the revisions to the ADA regulations that took effect on March 15, 2011.

www.ncsc.org/Topics/Access-and-Fairness/Americans-with-Disabilities-Act-ADA/Resource-Guide.aspx

[American Bar Association Commission on Disability Rights](#)

State Court resources for accessibility and accommodations at state and local courthouses.

www.americanbar.org/groups/disabilityrights/resources/state_court_accessibility.html

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[The Center for Legal and Court Technology](#) (College of William & Mary Law School)

The Center for Legal and Court Technology (CLCT) (formerly the Courtroom 21 Project) is a non-profit entrepreneurial research, education, and consulting public service organization that seeks to improve the administration of justice through the use of appropriate technology, including assistive technology for persons with disabilities. Court-oriented, CLCT is a joint initiative of William & Mary Law School and the National Center for State Courts. CLCT works to assist courts, government agencies, law firms, law schools, judges, lawyers, court reporters, paralegals, legal technologists and other members of the legal professions in the United States and Canada.

www.legaltechcenter.net

[Court Facility Accessibility Reference Guide](#) (National Center for State Courts)

Available in Text and PDF (19 pages) formats. These materials are not updated to reflect the revisions to the ADA regulations that took effect on March 15, 2011.

<http://cdm16501.contentdm.oclc.org/cdm/singleitem/collection/facilities/id/86/rec/11>

[Diversity in the Legal Profession](#) (Florida Bar Association)

The Florida Bar's objective is to foster an inclusive environment in which lawyers, regardless of gender, race, ethnicity, religion, sexual orientation, physical or mental disability are motivated to succeed professionally and contribute to the goals of their profession. This webpage includes diversity news, events and resources.

www.floridabar.org/tfb/TFBMember.nsf/840090c16eedaf0085256b61000928dc/865890f6f7d2cafe852570f90051e750?OpenDocument

[Making Historic Properties Accessible](#) (National Park Service)

Preservation Brief #32 was produced in 1993.

www.nps.gov/tps/how-to-preserve/briefs/32-accessibility.htm

National Center for State Courts (NCSC) Americans with Disabilities Act (ADA) Briefing Papers

The National Center for State Courts (NCSC) Americans with Disabilities Act (ADA) project team (1999-2002) developed briefing papers on specific topics to help courts understand and address the issues involved in complying with ADA requirements.

[Communication Accessibility in the Courts](#) (2002, PDF 3 pages)

<http://cdm16501.contentdm.oclc.org/cdm/singleitem/collection/accessfair/id/115/rec/15>

[Implementing the Americans with Disabilities Act in a Trial Court](#) (2002, PDF 12 pages)

<http://cdm16501.contentdm.oclc.org/cdm/singleitem/collection/accessfair/id/68/rec/9>

[Implementation of the Americans with Disabilities Act in the New Jersey Judicial System](#) (2002, PDF 10 pages)

<http://cdm16501.contentdm.oclc.org/cdm/singleitem/collection/accessfair/id/67/rec/8>

[Assisting the Blind and Visually Impaired](#) (2002, PDF 2 pages)

<http://cdm16501.contentdm.oclc.org/cdm/singleitem/collection/accessfair/id/145/rec/1>

[Making Room for Mediation: ADR Facilities in Courthouses](#) (2000, PDF 4 pages)

<http://ncsc.contentdm.oclc.org/cdm/singleitem/collection/facilities/id/130>

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Designing an Accessible Web Site

[Accessibility Assurance™ Program](#) (American Foundation for the Blind)

The Accessibility Assurance™ Program (AAP), available through AFB Consulting, enables any organization to make its website(s) more accessible to people with disabilities. The AAP goes beyond traditional consulting services and embraces the concept of user empowerment, enabling an organization to proactively engage the community of users with disabilities and solve the problems of web accessibility by working together.

www.afb.org/afbconsulting.asp?SectionID=88&DocumentID=4558

[Designing Accessible Web Forms](#) (American Foundation for the Blind)

www.afb.org/Section.aspx?SectionID=57&TopicID=167&DocumentID=2375

[Enhancing the Accessibility of Electronic Information](#) (Florida Bar Association)

Federal regulators require that electronic information is created in compliance with federal law regarding accessibility for individuals with disabilities. Federal regulations and guidelines may change over time, as does the technology involved in making electronic documents comply. Attorneys may need to conduct further research to ensure compliance with the law.

Resources Available:

- Getting Started Creating Accessible Word and PDF Documents
- Federal Government Resources
- Information from Software Manufacturers
- Information on Creating Accessible Documents
- Information on Creating Accessible PDF Files
- Information on Creating Accessible Forms
- Information on Creating Accessible Tables

www.floridabar.org/tfb/TFBMember.nsf/840090c16eedaf0085256b61000928dc/e87ae7c53b8ed5cb8525760e0066e8d0!OpenDocument

[WebAIM](#) (Utah State University, Center for Persons with Disabilities)

WebAIM's mission is to expand the potential of the web for people with disabilities by providing the knowledge, technical skills, tools, organizational leadership strategies, and vision that empower organizations to make their own content accessible to people with disabilities.

WebAIM provides services and products to a wide variety of clients and partners, including business, government, and K-12 and higher education. Their work includes web site evaluation, site design, training, and web accessibility consulting.

www.webaim.org

[WebAIM's WCAG 2.0 Checklist for HTML Documents](#) (Utah State University, Center for Persons with Disabilities)

This webpage is NOT a link to the Web Content Accessibility Guidelines (WCAG) 2.0. This webpage is a simple checklist that presents recommendations for implementing HTML-related principles and techniques for those seeking WCAG 2.0 conformance. The language used here is quite different from the official WCAG 2.0 specification (www.w3.org/TR/WCAG20/) to make it easier to implement and verify for web pages.

<http://webaim.org/standards/wcag/checklist>

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Providing Accessible Communication in the Courtroom

[Communicating with People Who Are Deaf or Hard of Hearing: A Guide for Law Enforcement Officers](#) (U.S. Department of Justice)

[PDF 2 pages](#)

The information would be useful to court administrators and other personnel.

www.ada.gov/lawenfcomm.htm (HTML)

www.ada.gov/lawenfcomm.pdf (PDF)

[Model Policy for Law Enforcement on Communicating with People Who are Deaf or Hard of Hearing](#) (U.S. Department of Justice)

[PDF 4 pages](#)

Agencies, court administrators and other personnel are encouraged to adapt the policy to suit their needs.

www.ada.gov/lawenfmodpolicy.htm (HTML)

www.ada.gov/lawenfmodpolicy.pdf (PDF)

[Communication Access Realtime Translation \(CART\) and the ADA](#)

The ADA mandates the provision of auxiliary aids and services to ensure effective communication with people who are deaf or hard of hearing.

www.nad.org/issues/technology/captioning/cart

[CART Community of Interest](#) (National Court Reporters Association)

Communication Access Realtime Translation (CART) is also known as real time captioning. CART is a professional, computer-aided transcription service that can be delivered on location or remotely. This web page provides information specifically for CART consumers and service providers about CART service guidelines, technical requirements and resources.

www.ncra.org/Membership/content.cfm?ItemNumber=9032&navItemNumber=11438

[Communication Accessibility in Federal Courts](#)

The ADA does not apply to the federal courts. However, the Judicial Conference of the Administrative Office of the United States Courts has adopted a policy that all federal courts will “provide reasonable accommodations to persons with communications disabilities.”

www.nad.org/issues/justice/courts/communication-access-federal-courts

[National Center for Accessible Media \(NCAM\) / The Media Access Group](#) (WGBH Boston)

NCAM is dedicated to the issues of accessible media and information technology for people with disabilities in their homes, schools, workplaces, and communities.

<http://ncam.wgbh.org>

- [NCAM Accessibility Resources List](#)

Selected Internet resources associated with disabilities, technology, media and education.

<http://ncam.wgbh.org/about/accessibility-links>

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[Registry of Interpreters for the Deaf \(RID\)](#)

This national membership organization plays a leading role in advocating for excellence in the delivery of interpretation and transliteration services between people who use sign language and people who use spoken language.

www.rid.org

- **[Find an Interpreter](#)**

Use this RID online form to locate an interpreting service. Only Interpreter Service Agencies that are members of RID are listed in this directory.

www.rid.org/acct-app/index.cfm?action=search.ISA

[National Association of Judiciary Interpreters and Translators](#)

Their mission is to promote quality services in the field of legal interpreting and translating, including interpreting of American Sign Language (ASL).

www.najit.org

- **[Find an Interpreter](#)**

Use this online form to locate an interpreting service. This directory of professional court and judicial interpreters and translators includes many languages and many professionals with certification to work in courts and law-enforcement settings.

www.najit.org/directory/FindanInterpreter.php

State-Produced Publications and Resources

Alabama

[2010 Alabama Court Sign Language Interpreter List](#)

This list was approved by the Alabama Association of the Deaf and the Alabama Registry of Interpreters Serving the Deaf. (PDF 3 pages)

<http://eforms.alacourt.gov/Interpreter%20Forms/Sign-Language%20Interpreters.pdf>

[Request for Accommodations by Persons with Disabilities \[PDF\]](#)

(PDF 1 page) (2011)

<http://eforms.alacourt.gov/ADA/Request%20For%20Accommodations.pdf>

Florida

[Florida State Court Standing Committee on Fairness and Diversity](#)

Established to assist the courts in identifying and eliminating any bias based on race, gender, ethnicity, age, disability, financial status, or any characteristic that is without legal relevance.

www.flcourts.org/gen_public/family/diversity/index.shtml

[Florida State Court Publications on the ADA](#)

Information posted on this website includes: Court ADA Accommodations and Grievance Procedure Information; State Courts System ADA Guidelines; Information on Electronic Accessibility; Court Facility Survey Initiative, 2006-08; General ADA Information and Resources.

www.flcourts.org/gen_public/pubs/adamain.shtml

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[Jury Service Accessibility for Older Persons and Persons with Disabilities in Florida \[PDF\]](#)

This jury accessibility study was a collaborative project by the Southeast Florida Center on Aging of Florida International University and the Florida Supreme Court Commission on Fairness. (PDF 75 pages) (1999)

www.flcourts.org/gen_public/family/diversity/bin/jury_access.pdf

[Model ADA Title II Accommodation Request Form](#)

(PDF 6 pages) (2010)

www.flcourts.org/gen_public/pubs/bin/ADA-Model-Request-Form.pdf

[Disability Accommodations Policy Public Notice: United States District Court, Southern District of Florida](#)

www.flsd.uscourts.gov/?page_id=3289

[Rule Would Provide Better Court Access to the Disabled](#) (Florida Bar News)

This article was updated on November 18, 2012.

www.floridabar.org/DIVCOM/JN/JNNNews01.nsf/8c9f13012b96736985256aa900624829/abe47665acd7658b852573e70059bfc4?OpenDocument

Georgia

[A Meaningful Opportunity to Participate: A Handbook for Georgia Court Officials on Courtroom Accessibility for Individuals with Disabilities \[PDF\]](#) (aka: Georgia Court Accessibility Handbook)

(2004) (PDF 105 pages)

Produced in 2004 by the Georgia Commission on Access and Fairness in the Courts

www.georgiacourts.org/files/ADAHandbk_MAY_05_800.pdf

[Georgia Commission on Interpreters](#)

This web site offers information and resources on courtroom interpreter training, certification, exams, and continuing education workshops.

<http://w2.georgiacourts.org/coi/>

[Request for Reasonable Accommodation by Persons with Disabilities](#)

Produced by Athens-Clark County Courts (PDF 5 pages)

www.athensclarkecounty.com/DocumentCenter/Home/View/815

North Carolina

[Access to the North Carolina Courts for Persons with Disabilities](#) (North Carolina Administrative Office of the Courts)

www.nccourts.org/Citizens/SRPlanning/Disability.asp

[Guidelines for Accommodating Persons Who Are Deaf or Hard of Hearing in the Courts \[PDF\]](#) (North Carolina Administrative Office of the Courts)

(PDF 9 pages) (Revised May 2009)

www.nccourts.org/Citizens/SRPlanning/Documents/GuidelinesdeafandHH.pdf

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[Access to Justice: Making Our Courthouses Accessible to People with Disabilities \[Video\] \(North Carolina Administrative Office of the Courts\)](#)

This training video for court personnel explains the rights of individuals with disabilities and the specific accommodations that can be provided in court settings. (1993) (Windows Media 76 MB; 30 minutes; open captions)

www.nccourts.org/_Videos/Accessibility/atj-subtitle.wmv

South Carolina

[South Carolina Court Bench Book](#)

Item nine in this document deals with “Court Facilities and Accessibility,” according to the ADA and state law.

www.judicial.state.sc.us/summaryCourtBenchBook/HTML/GeneralB.htm

Tennessee

[Tennessee Judicial Branch ADA Policy and Related Documents](#)

This website includes policy documents, procedures, ADA Frequently Asked Questions, and sample forms.

www.tsc.state.tn.us/administration/human-resources/ada-policy

[Fact Sheet for Attorneys with Deaf Clients \(Disability Law and Advocacy Center of Tennessee\)](#) (PDF 4 pages)

www.tsc.state.tn.us/sites/default/files/docs/fact_sheet_for_attorneys_re_signlanguage_interpreters102011.pdf

[Tennessee Access to Justice Initiative](#)

The Tennessee Supreme Court made access to justice its number one strategic priority and formally announced their Access to Justice Initiative in December 2008.

www.tncourts.gov/programs/access-justice

[Access to Justice Videos Page](#)

All videos include closed captioning.

www.justiceforalltn.com/videos

[Providing Legal Services to Persons with Disabilities \[Video\]](#)

This 12-minute closed-captioned video aims to raise awareness and reduce the barriers persons with disabilities face when accessing the justice system.

www.justiceforalltn.com/videos/providing-legal-services-persons-disabilities

California

[Judicial Council of California, Access and Fairness Advisory Committee](#)

www.courts.ca.gov/11817.htm

[For Persons with Disabilities Requesting Accommodations: Questions and Answers About Rule of Court 1.100 for Court Users \[PDF\]](#) (2007) (PDF 2 pages)

www.courts.ca.gov/documents/access-fairness-QandA-for-persons-with-disabilities.pdf

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[Responding to Requests for Accommodations by Persons With Disabilities: Questions and Answers About Rule of Court 1.100 for Court Personnel \[PDF\]](http://www.courts.ca.gov/documents/access-fairness-q-a-responding.pdf) (2007) (PDF 2 pages)
www.courts.ca.gov/documents/access-fairness-q-a-responding.pdf

Colorado

[Colorado Judicial Branch ADA Information Page](http://www.courts.state.co.us/Administration/Unit.cfm?Unit=ada)

www.courts.state.co.us/Administration/Unit.cfm?Unit=ada

[Colorado: ADA FAQs Guide \(Frequently Asked Questions\) \[PDF\]](http://www.courts.state.co.us/userfiles/file/ADA%20-%20FAQs%203-9-12.pdf)

(PDF 5 pages) (2012)

www.courts.state.co.us/userfiles/file/ADA%20-%20FAQs%203-9-12.pdf

Illinois

[Illinois Third Judicial Circuit Court Policies and Procedures Governing Court Access for People with Disabilities \[PDF\]](http://www.madisoncountycircuitcourt.org/cms/wp-content/uploads/2012/01/CIRCUIT-POLICIES-FOR-PERSONS-WITH-DISABILITIES.pdf)

(PDF 6 pages)

http://madisoncountycircuitcourt.org/cms/wp-content/uploads/2012/01/CIRCUIT-POLICIES-FOR-PERSONS-WITH-DISABILITIES.pdf

Michigan

[State Bar of Michigan Equal Access Initiative](http://www.michbar.org/programs/equalaccess.cfm)

This initiative develops policies and programs for underserved populations as well as groups with special needs or who face barriers to access. The site includes several resources regarding accessibility for persons with disabilities.

www.michbar.org/programs/equalaccess.cfm

New Jersey

[Court Procedures for ADA Compliance](http://www.judiciary.state.nj.us/services/aocada.htm)

The State of New Jersey developed judicial system policies for persons with disabilities regarding requesting accommodations, providing effective communication or filing an ADA complaint.

www.judiciary.state.nj.us/services/aocada.htm

Ohio

[Working with Interpreters for Deaf or Hard of Hearing Persons in the Courtroom \[PDF\]](http://www.sconet.state.oh.us/publications/interpreter_services/DeafHOHbenchcard.pdf)

A bench card for judges produced by the Supreme Court of Ohio Interpreter Services Program. (2007) (PDF 2 pages)

www.sconet.state.oh.us/publications/interpreter_services/DeafHOHbenchcard.pdf

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Rhode Island

[Rhode Island: Court Access for Individuals with Disabilities](http://www.courts.ri.gov/ADA/default.aspx)

www.courts.ri.gov/ADA/default.aspx

[Rhode Island Administrative Office of State Courts: Request Form for Sign Language Interpreters, Assistive Listening Equipment or Other ADA Accommodation \[PDF\]](http://www.courts.ri.gov/ADA/PDFs/ADA.RequestForm.pdf) (PDF 2 pages)

www.courts.ri.gov/ADA/PDFs/ADA.RequestForm.pdf

Washington

[Access to Washington's Courts](http://www.disabilityrightswa.org/access-washingtons-courts)

www.disabilityrightswa.org/access-washingtons-courts

[Ensuring Equal Access for People with Disabilities: A Guide for Washington Courts \[PDF\]](http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/A%20Guide%20for%20Washington%20Courts%20updated%202011.ashx)

(PDF 78 pages) (Revised 2011)

www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/A%20Guide%20for%20Washington%20Courts%20updated%202011.ashx

[Ensuring Equal Access for People with Disabilities: A Guide for Washington Administrative Proceedings \[PDF\]](http://www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Access%20Guide%20for%20WA%20Administrative%20Proceedings%202011.ashx)

(PDF 70 pages) (May 2011)

www.wsba.org/Legal-Community/Committees-Boards-and-Other-Groups/Access-to-Justice-Board/~media/Files/Legal%20Community/Committees_Boards_Panels/ATJ%20Board/Access%20Guide%20for%20WA%20Administrative%20Proceedings%202011.ashx

[Washington Court Rules for Requests for Accommodation by Persons with Disabilities](http://www.courts.wa.gov/court_rules/?fa=court_rules.display&group=ga&set=GR&ruleid=gagr33)

GR 33 (Amended December 2010)

www.courts.wa.gov/court_rules/?fa=court_rules.display&group=ga&set=GR&ruleid=gagr33

Case Law and Policy

Tennessee v. Lane, 541 U.S. 509 (2004)

In 2004, the U.S. Supreme Court ruled that Tennessee could be sued for damages under Title II of the ADA for failing to provide access to the courts for people with disabilities.

[Case Background, Legal Briefs and Opinion](http://www.oyez.org/cases/2000-2009/2003/2003_02_1667)

www.oyez.org/cases/2000-2009/2003/2003_02_1667

[Case Syllabus](http://www.law.cornell.edu/supct/html/02-1667.ZS.html)

www.law.cornell.edu/supct/html/02-1667.ZS.html

[Supreme Court Opinion](http://www.law.cornell.edu/supct/html/02-1667.ZO.html)

www.law.cornell.edu/supct/html/02-1667.ZO.html

[Tennessee v. Lane: The Legal Issues and the Implications for People with Disabilities](http://www.ncd.gov/publications/2003/Sept42003)

Policy briefing paper from the National Council on Disability (2003)

www.ncd.gov/publications/2003/Sept42003

YOUR REGIONAL RESOURCE ON THE AMERICANS WITH DISABILITIES ACT (ADA)

Southeast ADA Center

1419 Mayson Street | Atlanta, GA 30324

v/tty: 1.800.949.4232 | t: 404.541.9001 | f: 404.541.9002 | e: ADAsoutheast@law.syr.edu | w: ADAsoutheast.org

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[National Association of the Deaf \(NAD\) Law and Advocacy Center](#)

As a nonprofit federation, the mission of the National Association of the Deaf (NAD) is to preserve, protect, and promote the civil, human, and linguistic rights of deaf and hard of hearing individuals in the U.S.

www.nad.org/issues/about-law-and-advocacy-center

[NAD Memo on State and Local Government Services](#)

www.nad.org/issues/civil-rights/ada/state-and-local-government-services

[NAD Memo on Criminal Justice and the Courts](#)

www.nad.org/issues/justice

General ADA Information from the ADA National Network

[The Americans with Disabilities Act: Questions and Answers](#)

This publication was produced in 2013 as a collaborative project by the ADA National Network.

www.adata.org/FAQbooklet

[ADA Document Portal](#)

The ADA Document Portal consists of more than 7,400 documents. Users may search the collection by topic or by entering keywords.

www.adata.org/ada-document-portal

[ADA Legal Updates and Issues](#)

In partnership with the Southeast ADA Center, the Burton Blatt Institute (BBI) analyzes ADA-related legal and policy developments relevant to civil rights protections and the impact of court decisions in the Southeast Region.

www.adasoutheast.org/legalissues.php

[ADA Training Resource Center](#)

This comprehensive site features ADA training materials available for download, online courses and webinars, training tools, videos and public service announcements (PSAs), Frequently Asked Questions (FAQs), plus information on other training opportunities such as audioconferences, distance learning, and in-person events.

www.adacourse.org

[ADA Title II and Title III Regulations Fact Sheet Series](#)

The Department of Justice (DOJ) has amended its regulations implementing Title II and Title III of the Americans with Disabilities Act (ADA), which apply to public/state and local government entities and private businesses/places of public accommodation, respectively. These revised regulations took effect on March 15, 2011, with some exceptions. Each fact sheet is available in English or Spanish as a web document (HTML) or a printable PDF file.

www.adata.org/factsheets_en

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[Normas Modificadas del Título II y Título III de la Ley para Personas con Discapacidades — Serie de Folletos Informativos \(ADA Title II and Title III Regulations Fact Sheet Series in Spanish\)](#)

www.adata.org/newregs_II_III_sp

- [Overview of Revised Regulations](#)

www.adata.org/overview

The Department of Justice revised its regulations implementing Title II and Title III of the ADA. Nine fact sheets produced by the ADA National Network are available and are summarized in this first fact sheet of the series.

- [Effective Communication](#)

www.adata.org/communication

The document explains the importance of the context and complexity of the communication in choosing an appropriate means of communication.

- [Service Animals](#)

www.adata.org/service-animals

This fact sheet discusses the revised definition of a service animal as a dog trained to perform work or tasks to benefit a person with a disability and conditions for use of a miniature horse. It presents information about inquiries that can be made to determine if an animal is a service animal, and when and where a service animal is allowed access

- [Wheelchairs](#)

www.adata.org/wheelchairs

Revisions to the ADA regulations include the definition of a wheelchair and establish a new category of devices utilized by people with disabilities known as "other power-driven mobility devices (OPDMD)". This fact sheet discusses these definitions, as well as factors and inquiries for consideration of an OPDMD as a reasonable modification.

- [Overview of 2010 Standards of Design](#)

www.adata.org/standards

This fact sheet presents a brief history of the development and adoption of the 2010 ADA Standards for Accessible Design. It describes compliance dates and the safe harbor provision, as well as examples of elements and facilities affected by the new Standards and some of the changes made to the requirements of the 1991 ADA Standards.

- [Accessible Parking](#)

www.adata.org/parking

Information on providing accessible parking is included in the 2010 ADA Standards for Accessible Design. State and local government agencies must designate accessible parking to ensure that people with disabilities can gain access to and participate in activities and services. This fact sheet summarizes U.S. Department of Justice's regulations including number and types of spaces required, signage and construction specifications.

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General ADA Information from the U.S. Department of Justice

[Revised ADA Regulations Implementing Title II and Title III](#)

The revised regulations amend the Department's Title II regulation, 28 CFR Part 35, and the Title III regulation, 28 CFR Part 36. Appendix A to each regulation includes a section-by-section analysis of the rule and responses to public comments on the proposed rule. Appendix B to the Title III regulation discusses major changes in the ADA Standards for Accessible Design and responds to public comments received on the proposed rules. These final rules went into effect on March 15, 2011.

www.ada.gov/regs2010/ADAregs2010.htm

[Revised Final Title II Rule: A Compilation of Regulatory Provisions and Guidance -- Nondiscrimination on the Basis of Disability in State and Local Government Services](#) **[PDF \(216 pages\)](#)**

This document contains the following: (1) supplementary information (the preamble to the revised regulation); (2) the Title II regulation updated to reflect the 2010 revisions and the technical corrections (published March 11, 2011) which became effective on March 15, 2011; (3) guidance on the revised regulatory provisions; and (4) guidance on the original 1991 Title II regulation.

PDF: www.ada.gov/regs2010/titleII_2010/titleII_2010_regulations.pdf

HTML: www.ada.gov/regs2010/titleII_2010/titleII_2010_regulations.htm

[Revised Final Title III Rule: A Compilation of Regulatory Provisions and Guidance -- Nondiscrimination on the Basis of Disability by Public Accommodations and in Commercial Facilities](#) **[PDF \(266 pages\)](#)**

This document contains the following: (1) supplementary information (the preamble to the revised regulation); (2) the Title III regulation updated to reflect the 2010 revisions and the technical corrections (published March 11, 2011) which became effective on March 15, 2011; (3) guidance on the revised regulatory provisions; and (4) guidance on the original 1991 Title III regulation.

PDF: www.ada.gov/regs2010/titleIII_2010/titleIII_2010_regulations.pdf

HTML: www.ada.gov/regs2010/titleIII_2010/titleIII_2010_regulations.htm

[2010 ADA Standards for Accessible Design](#)

The 2010 Standards set minimum requirements -- both scoping and technical -- for newly designed and constructed or altered State or local government facilities, public accommodations, and commercial facilities to be readily accessible to and usable by individuals with disabilities.

www.ada.gov/2010ADAstandards_index.htm

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[Appendix B: Analysis of the 2010 ADA Standards](#)

[PDF \(95 pages\)](#)

This document is a discussion of substantive changes in the scoping and technical requirements for new construction and alterations resulting from the adoption of the new ADA Standards for Accessible Design (2010 Standards).

PDF: www.ada.gov/regs2010/titleIII_2010/reg3_2010_appendix_b.pdf

HTML: www.ada.gov/regs2010/titleIII_2010/reg3_2010_appendix_b.htm

[Guidance on the 2010 ADA Standards for Accessible Design](#)

[PDF screen \(2.3mb\)](#) | **[PDF print 170 pages \(4mb\)](#)**

The Justice Department has also compiled guidance on the 2010 Standards from the revised regulations for Titles II and III. This explanatory information from the regulations addresses the scoping and technical provisions of the 2010 Standards.

HTML: www.ada.gov/regs2010/2010ADAStandards/Guidance2010ADAstandards.htm

PDF screen (2.3mb): www.ada.gov/regs2010/2010ADAStandards/Guidance_2010ADAStandards.pdf

PDF print (4mb): www.ada.gov/regs2010/2010ADAStandards/Guidance_2010ADAStandards_prt.pdf

[Project Civic Access](#)

Project Civic Access is a wide-ranging effort by the U.S. Department of Justice to ensure that counties, cities, towns, and villages comply with the ADA by eliminating physical and communication barriers that prevent people with disabilities from participating fully in community life.

www.ada.gov/civicac.htm

- **[Project Civic Access Fact Sheet](#)**

www.ada.gov/civicfac.htm

- **[Cities and Counties: First Steps Toward Solving Common ADA Problems](#)**

www.ada.gov/civiccommonprobs.htm

- **[Tool Kit for State and Local Governments](#)**

www.ada.gov/pcatoolkit/toolkitmain.htm

[Commonly Asked Questions about the ADA and Law Enforcement](#)

[PDF 10 pages](#)

Provides ADA information for law enforcement agencies in a simple question and answer format. (2006)

HTML: www.ada.gov/q%26a_law.htm

PDF: www.ada.gov/q%26a_law.pdf

[ADA Guide for Small Towns](#)

[PDF 25 pages](#)

Presents an informal overview of some basic ADA requirements and provides cost-effective tips on how small towns can comply with the ADA. (2007)

www.ada.gov/smtown.htm

www.ada.gov/smtown.pdf

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The ADA and City Governments: Common Problems

PDF 9 pages

A 9-page document that contains a sampling of common problems shared by city governments of all sizes, provides examples of common deficiencies and explains how these problems affect persons with disabilities. (2008)

www.ada.gov/comprob.htm

www.ada.gov/comprob.pdf

Revised ADA Requirements: Service Animals

PDF 3 pages

This publication provides guidance on the term “service animal” and the service animal provisions in the Department’s new regulations. (2011)

www.ada.gov/service_animals_2010.htm

www.ada.gov/service_animals_2010.pdf

U.S. Department of Justice (DOJ) ADA Business Connection

www.ada.gov/business.htm

A reliable source of ADA information for businesses and other entities that provide goods and services to the public.

- [Accessibility Benefits Older Adult Customers](#) (2006)
www.ada.gov/olderaccess.htm
- [Tax Incentives for Business](#) (2005)
www.ada.gov/taxincent.htm
- [Customers with Disabilities Mean Business](#) (2006)
www.ada.gov/busstat.htm
- [Accessible Information Exchange: Meeting on a Level Playing Field](#) (2009)
www.ada.gov/business/accessiblemtg.htm
- [Gathering Input from Customers with Disabilities](#) (2007)
www.ada.gov/custinfo.htm

ADA Amendments Act of 2008

Amendments to the Americans with Disabilities Act (ADA) were signed into law on September 25, 2008, to clarify and reiterate who is covered by the law’s civil rights protections. The ADA Amendments Act of 2008 revises the definition of “disability” to more broadly encompass impairments that substantially limit a major life activity. The ADA Amendments Act of 2008 took effect January 1, 2009.

www.ada.gov/pubs/adastatute08.htm#12102

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Distance Learning on the ADA and Disability Awareness

[At Your Service: Welcoming Customers with Disabilities](#)

This free, self-paced web course can easily be adapted for customer service training in many environments. It highlights best practices for working with customers who have disabilities.

www.wiawebcourse.org

[ADA Title II Tutorial](#)

A free web course designed to provide the basic principles and core concepts of Title II of the ADA. Designed as an educational tool to teach state and local government ADA Coordinators about their roles and how to address key ADA-related areas.

www.adacourse.org/title2/index.php

[The Ten Commandments of Communicating with People with Disabilities \[DVD\]](#)

Available from Program Development Associates, this DVD deals with language, terminology, and sensitivity awareness. It includes a closed captioned (CC) version followed by a second version with open captioning and audio description.

[www.disabilitytraining.com/product-](http://www.disabilitytraining.com/product-info.php?Ten_Commandments_of_Communicating_With_People_With_Disabilities_DVD-pid111.html)

[info.php?Ten_Commandments_of_Communicating_With_People_With_Disabilities_DVD-pid111.html](http://www.disabilitytraining.com/product-info.php?Ten_Commandments_of_Communicating_With_People_With_Disabilities_DVD-pid111.html)

[PDF Written Version](#) (PDF 2 pages)

A written transcript of the DVD content.

www.disabilitytraining.com/pdf/tcd-wv.pdf

[ADA Training Resources](#)

This comprehensive site features ADA training materials available for download, online courses and webinars, training tools, videos and public service announcements (PSAs), Frequently Asked Questions (FAQs), plus information on other training opportunities such as audioconferences, distance learning, and in-person events.

www.adacourse.org

DISCLAIMER: The Southeast ADA Center is authorized by the National Institute on Disability and Rehabilitation Research (NIDRR) to provide information, materials, and technical assistance to individuals and entities that are covered by the Americans with Disabilities Act (ADA) under Grant # H133A110021. You should be aware that NIDRR is not responsible for enforcement of the ADA. For more information or assistance, please contact the Southeast ADA Center via its web site at ADAsoutheast.org or by calling 1-800-949-4232 (voice/tty) or 404-541-9001 (voice/tty).

The information, materials, and/or technical assistance provided by the Southeast ADA Center are intended solely as informal guidance, and are neither a determination of your legal rights or responsibilities under the Act, nor binding on any agency with enforcement responsibility under the ADA. The Southeast ADA Center does not warrant the accuracy of any information contained herein. Furthermore, in order to effectively provide technical assistance to all individuals and entities covered by the ADA, NIDRR requires the Southeast ADA Center to assure confidentiality of communications between those covered and the Center. Any links to non-Southeast ADA Center information are provided as a courtesy, and are neither intended to, nor do they constitute, an endorsement of the linked materials.

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